

Meineke Marietta Center #2899

We Offer:

- COMPETATIVE PAY!
- Bonus/Commissions
- PAID VACATION & HOLIDAYS!
- Medical Benefits
- Retirement Plan
- Modern Diagnostic Tools
- Paid Certification Training

At ETF Ventures Inc., our mission is simple: to create an uncommonly great experience for customers in need of auto service and repair as a Meineke franchise. Meineke Inc. was founded in 1972 on the principles of providing high quality service at a fair price with a commitment to fix vehicles correctly, the first time. Our Marietta Center is equipped with the latest manufacture-level diagnostic equipment for domestic and foreign vehicles. Our technicians are trained to use iPad[®] based tools such as AutoVitals, MKey Cloud POS and Estimator tools to help keep a digital audit of each vehicle, service performed and recommendations. Our facility lobby is designed to be welcoming and comfortable for customers and staff. We enjoy providing the highest level of service while maintaining the Meineke principles! We're looking to find the team member who will provide this experience to our customers!

Job Description

- 🚗 Job Title: **Automotive Store Manager**
- 📍 Location: **3195 Austell Road, Marietta GA 30008**

Job Summary:

This position is responsible for providing the day-to-day leadership of the Center operations. You will be executing the vision of making Meineke Marietta Center #2899 the leader in automotive care and service provider, trusted by consumers as the best place for their vehicles in the metro area.

Management Responsibility:

- 🚗 Develop Technical teammates to produce a consistent **5-star** Customer experience.
- 🚗 Ensure Center sales goals are achieved by assisting in the development and implementation of sales plans, thorough knowledge of services and products within the automotive industry.
- 🚗 Promote relevant products and services to customers in efforts to gain their satisfaction and loyalty.
- 🚗 Support teammates in establishing and maintaining a productive work environment by training and developing teammates on all aspects of shop operations and excellent customer services.
- 🚗 Ensures the store is effectively staffed by managing employee scheduling.
- 🚗 Promote discipline, self-awareness for technicians as they interact with customers.
- 🚗 All technicians must focus on their respective service quality score to ensure consistency of the service. We must win over the customer's TRUST!

- ✦ Assist in expense control through management of store supplies, proactive equipment maintenance to avoid disruption of service, accounting of all diagnostic equipment, tools and machinery.
- ✦ Ensure center inventory levels are in line with customer demand and consumption schedules. Ensure technicians are capturing all pertinent vehicle details, Service Order tracking and Customer Feedback. and repairs, supplies, utilities, and other controllable expenses.

Qualifications

Education and Experience:

- ✦ High school or GED equivalent.
- ✦ Valid Driver License.
- ✦ 4+ years of automotive experience and automotive technical school certificate/degree/ASE Certifications/State Inspector License.
- ✦ 4+ years of professional sales experience including both phone selling and in-person sales. Supervisory experience in tire or automotive industry.

Knowledge & Skills

- ✦ Guest and team focused mindset with extensive experience in customer-facing, customer-centric environments.
- ✦ Excellent communication skills, business mentality and basic algebra skills to calculate figures and amounts such as discounts, interest, commissions proportions, and percentages.
- ✦ Proactive with demonstrated proficiency in multi-tasking, fast-paced environments with a drive for problem solving and results.

Work Environment & Physical Requirements

Ability to work with hands overhead, stand for long periods, and lift 50 lbs. Frequent reaching, bending, twisting, pulling, and pushing.

Your next Destination!

Growth Opportunity: At Meineke, we are committed to helping our teammates grow. Our Technicians receive on-the-job training, company sponsored certifications, as well as course curriculum in Meineke University that empowers you to advance to the next level of Automotive Professional.

Meineke Center Marietta #2988 is an equal opportunity employer and affords equal opportunity to all applicants for all positions without regard to race, color, religion, sex, national origin, disability status, protected veteran status, or any other characteristic protected by law.